ePrisons Project - Government of Meghalaya

PMU REACTIVATION- 2024

For:
Prisons and Correctional Services
Government of Meghalaya

Prepared by:
NIC Meghalaya
ePrisons Coordinator, Shillong

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1.0 Introduction

Prisons Reforms that emerged due to the outcome of ill-treatment faced by political sufferers in prisons in India and the growing need for an Integrated Criminal Justice System – has added more fuel towards various major initiatives being taken up by the Government of India – and has opened up opportunities to digitalize the core working of existing Prisons All over India.

ePrisons Application developed by NIC New Delhi, adheres to the proposed National policy by e-Committee of Hon'ble Supreme Court of India, enabling the Indian Judiciary to prepare itself for the digital age, and adapt to technologies and communication tools, aiming towards efficiency in working. It adheres to the digital platforms created by the e-Committee – for tracking details, managing pendency of matters, extraction, utilization of the database to fast track categories of cases, efficient utilization of court resources, analyzing data to monitor and map judiciary competencies and effectiveness.

The National Informatics Center ePrisons team Meghalaya, have ever since the projects' inception in 2018 - extended Technical support, Training, debugging and deployment in all 5 (five) Jail sites. This project is backed by a purpose-driven Training Policy for all officials and staffs of Jails in Meghalaya – Support to sites are delivered over the Trainings over VC sessions, group discussions, on-call services required by sites on a 24x7x365 basis.

ePRISONS Suite – aim at Prison Reformation
The Prison Administration, India has been facing many challenges due to the absence of a Centralized Information Repository, absence of Real Time Information – on prisoners' /prison inmates.

With 1,319 prisons in the country consist of 564 Sub Jails, 424 District Jails, 148 Central Jails, 88 Open Jails, 41 Special Jails, 32 Women Jails, 19 Borstal Schools and 3 Other than the above Jails – it is a humongous task to schedule manage records across jails in the country.

Hence the Government of India and Prisons of several States/UTs took a step towards computerization of Prisons management processes – and general administrative prison works. Stakeholders involved in this process - prisons administrators, courts, police and other legal agencies. There arose a need to develop a proper interface between the various departments – towards assisting the prisons administrators/dept for seamlessly sharing information amongst the various stakeholders/agencies.

Key Aim & Objective – ePrisons Suite - aims to computerize all functioning of All India Prisons and digitalize as well as make available the prisoners data (under trial, convicted, detenues prisoners etc) – the same data would be availed to Central and State Authorities/Governments as required. ePrisons project main objective – is to create an IT solution for service automation to operate the prisons – thereby creating a centralized database of all prisoners, detail their movements, activities, their identity – that includes Biometrics Capture and Unique Identification of inmates

Launch Date of the Project
26 April 2018, Shillong Jail – as piloting site
Completion Date
Ongoing as new features are being added to enhance the functionality of the project.

Other Important dates & events during the journey till date or end period
30th July 2018 – launch of ePrisons project at Jowai District Jail
13th November 2018 – launch of ePrisons project Nongpoh District jail
20th November 2020 - launch of ePrisons project Tura District jail
5th August 2021 - launch of ePrisons project Williamnagar District jail

11th December 2019 - Workshop with ePrisons Officials GOM – conducted by NIC Meghalaya ePrisons Team.

19-23rd June 2023 – Workshop with ePrisons Officials GOM, ICJS team, CCTNS Team, eCourts Team – conducted by NIC Meghalaya ePrisons Team.

2024 – saw many more Workshops cum trainings done – to benefit the Officials of Prisons dept, GOM.

Status of the Project/intervention (as of the date of submission of application/nomination)
Ongoing – IN PROGRESS

The clientele base of ePrisons project/ intervention (*Whom does it serve*)

As the Government of India and Prisons of several States/UTs took a step towards computerization of Prisons management processes – and general administrative prison works. **Stakeholders involved in this process - prisons administrators, courts, police and other legal agencies.** There arose a need to develop a proper interface between the various departments – towards assisting the prisons administrators/dept for seamlessly sharing information amongst the various stakeholders/agencies.

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Solutions or services the ePrisons project/intervention delivering/delivered to end users/beneficiary communities

ePrisons is a web technology based application software, developed by using the latest tools available presently, with the following functional modules integrated with it, that services the following for the Jail Authorities: -

- Prisoner Registration (after checking duplicacy)
- Prison Inmate Management System [PIMS] - prisoner personal details registration
- Court Information System [CIS]
- Crime/case details, court action details
- Movement detail
- Conviction details
- Remission /parole details
- Punishment /Earning details
- Visitor Management System [VMS] – visitor details, eMulakat, Visits Booking online module
- Police Information System [PIS];
- Personnel Information System [PIS];
- Website of all the jails;
- Roaster Management System [RMS];
- Prosecution Information System (under discussions with ASG); and
- NCRB / SCRB system.
- 114 Reports generation
- Alert System in place – for any pending issues found by the system
- Responsive Application, Progressive Application.
  ePrisons is a suite of applications under the digital India initiatives of Meity/ NIC/ GOI which covers the entire workflow of a prisoner and all other prison related activities.

What solutions or services are the project/intervention delivering/delivered to end users/beneficiary communities?

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It is a Sustainable model

Central Government – was providing financial and technical support (via the National Informatics Center) to all States/ UTs – for software readiness, customization, connectivity, IT hardware and technical support for ePrisons project implementation. Certain costs were borne by the States – In Meghalaya the finance was acquired for ePrisons project implementation.

MHA :

- Provides the financial assistance to States/UTs – to procure hardware, connectivity facility, data digitization support, NIC Software ePrisons with customization if any, training support. It would host the State/UT applications centrally (in the Cloud) and provide the IT support required. It would also provide the guidance, technical support via NIC in the ePrisons project implementation.
- Develop the overall strategy – to achieve the objectives of ePrisons project management
- centrally manage the Cloud provide – via NIC, application developer, central helpdesk (NIC), central Project Management and Monitoring Unit (PMMU) – project ePrisons.
- Constitute governance structures for Monitoring and Decision making
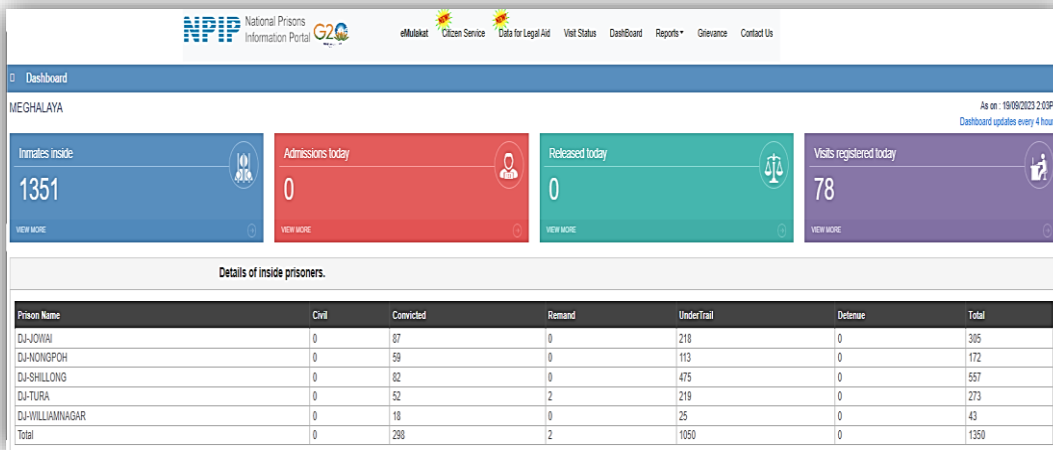- Overall monitoring and Evaluation of the project ePrisons.

Quantitative & qualitative impact of the project

Data Digitization and Migration
o Responsibility of States/UTs to ensure that the current prisoner data - are digitized, migrated to ePrisons system
o Old records (10 years past) – are digitized – post PMS module implementation, ePrisons project
o Captured basic information of old records- for digitizing purpose

Over 80,000 plus prisoners Data is digitized and available for reference on the ePrisons system.

Project Monitoring - ePrisons project is being closely monitored – at Center and State/UT levels. Monthly / Quarterly reports on progress made – are reviewed by the concerned Authorities. Regular Reports are provided to DG(IG) Prisons, that are forwarded to MHA GOI every month. Via the UC (Utilization Certificate) submitted at end of each FY and reporting is done to MHA. Reports also reflect on the Meghalaya CM's dashboard monthly. Dashboard below shows the data entry updated daily basis.

ePrisons is a SECURE suite of applications under the digital India initiatives of Meity/ NIC/ GOI which covers the entire workflow of a prisoner and all other prison related activities. It is a **cloud based** and **Aadhaar enabled product** with easy to use graphical interface and embedded with a comprehensive security features, backup and data recovery. Thus no SLA is required for running the application. No Application Software as per the **Application Security Policy** of NIC will be hosted without Security Audit Clearance. This software is audited and tested by the auditors at NIC Hqrs., New Delhi.

ePrisons suite is also **ICJS ready**. Various APIs are already working which can share data with various entities of ICJS and any third party applications. ePrisons data structure is designed in such a way that any future requirements can also be easily served by creating new APIs.

Government of India decided to implement ePrisons Project – with the main objective to create an end-to-end IT solution for automation of Prisons Operations – aimed at creating a **centralized Standard Information database of Prison Inmates/prisoners. It is a total solution for all activities inside a prison complex** and also helps in active policing and intelligence, welfare of prisoners and citizen centric services.

The ePrisons project GOM is being implemented to ensure the better management of prisons. Land at the New Shillong, Meghalaya Township – is identified for the construction of a **Central prison in Meghalaya**.

Centre & State / UT responsibilities - Both MHA and State/UT – are responsible for project success.

ePrisons project – covers all States and Union Territories of India – this includes States/UTs that are already using / not yet using the ePrisons suite. **Legacy data/data can be uploaded for integration with**

the PAN –INDIA ePrisons project. The MHA in collaboration with NIC – will provide the utility for all Prisons (under ePrisons/non ePrisons) to join the MHA ePrisons project – covering following Prison types: Central Jails, District Jails, Sub-Jails, Women Jails, Open Jails, Special Jails, etc.

States/ UTs :

- Submit proposal for fund requirement, technical support to MHA – as required.
- Provide commitment of Funds from State/UT Budget – for items needed for project Implementation.
- Procure hardware by following GFR (General Financial Rules) – and observing necessary codal formalities.
- Ensure appropriate contribution of State share – for successful ePrisons Project implementation from State Budget.
- Furnish to MHA the reports – on hardware installation at prisons
- Maintenance of hardware – during project period.
- Monitor customization done, configurations, commissioning of software at prison level.
- Full participation and support for project implementation – time bound manner.
- Constitute State/UT level committees for – monitoring and implementation of project.
- Identify Nodal Officer – to interact with MHA
- Furnish UC (utilization certificate) for each component – for which financial support was provided by MHA – in time bound manner as prescribed in GFR12-C (General Financial Rules, 2017) within stipulated time frame.
- Funds released to States/UTs are intended for particular items of work – should be utilized for that specific purpose only. Funds should not be diverted for any other item without obtaining approval from the Central Steering Committee.
- States/UTs – should follow prescribed administrative and financial riles/ regulations, procedures of accounting, internal control, auditing and releasing funds under sub-scheme.
- Entire State/UT – must run on Single ePrisons software.
- Maintain, manage the Application/ AMC of hardware, AMC of applications.

Approval and Release of Funds, Accounting & Auditing:

Financial support was released by MHA once during the FY 2017-18, 2018-19, 2019-2020 – on completion of Steering Committee assessment for the State/UT willing to implement the MHA GOI ePrisons project. After the initial release of Funds for FY 2017-18, the subsequent years release of funds was based on Utilisation Certificate (UC) production by the State/UT, and based on the evaluation of implementation progress – for the State/UT by MHA. If State/UT fails to produce the UC within 3 months from date of release of funds in the previous FY, the amount may be released to better performing States/UTs with no pending /overdue UC and with better commitment towards ePrisons project implementation. Accounting & Auditing – Based on standard procedures – the project shall be subject to Audits by CAG of GOI and by the Internal Audit Team of MHA.

The background & the motivation behind:

The ePrisons project GOM is being implemented to ensure the **better management of prisons** and **digitize the old system of prisons Administrative works.**

Encouraged by the support from the MHA, GOI - Land at the New Shillong, Meghalaya Township – is identified for the construction of a **Central prison in Meghalaya**.

Government of India decided to implement ePrisons Project – with the main objective to create an end-to-end IT solution for automation of Prisons Operations – aimed at creating a **centralized Standard Information database of Prison Inmates/prisoners. It is a total solution for all activities inside a prison complex** and also helps in active policing and intelligence, welfare of prisoners and citizen centric services.

GOM is not far behind in realizing the importance of adopting change in Work Scenarios. Hence Opted to implement the ePrisons project of the MHA GOI – **towards Transparency and Good Governance adaptation at work.**

With the MHA having approved the **'Modernization of Prisons' Project** with a financial outlay of Rs. 950 crores from the Financial Year 2021-22 to Financial Year 2025-26, which is aimed at modernizing the prison equipments and strengthening the security infrastructure in the jails of the country – it would go a long way to support the State of Meghalaya and other States/UTs – in the implementation of the MHA ePrisons project.

ePrisons project is – UNIQUE and INNOVATIVE

ePrisons project GOM is unique and innovative as it provides the following – as compared to the old system of prisons administration: -

1. **Better managed Prisons Activities** – by the click of a button – we can view various reports, details of prisoners and the prison itself.
2. **Centralized Database hosted on the Cloud** – making it accessible from anywhere everywhere
3. **Role based Work assigned** - via the ePrisons system – making each Staff/ Official responsible
4. **Closely monitored by MHA,** and Funds allocated on Requirements and UC's submitted by States/ UTs
5. **Is Modernizing the old system** of Prisons Management – with the use of ICT technologies

6. **Is ICJS ready** –Various APIs are already working which can share data with various entities of ICJS and any third party applications. ePrisons data structure is designed in such a way that any future requirements can also be easily served by creating new APIs.
7. Reports generated (**114** in counting and more) – at the click of a button
8. Visitors can book Online meet with respective inmates (eMulakat)
9. **It is a total solution for all activities inside a prison complex** and also helps in active policing and intelligence, welfare of prisoners and citizen centric services.
10. **Centre & State / UT responsibilities -** Both MHA and State/UT – are responsible for project success
11. ePrisons is a SECURE suite of applications under the digital India initiatives of Meity/ NIC/ GOI which covers the entire workflow of a prisoner and all other prison related activities. It is a **cloud based** and **Aadhaar enabled product** with easy to use graphical interface and embedded with a comprehensive security features, backup and data recovery.

12. No SLA is required for running the application. No Application Software as per the **Application Security Policy** of NIC will be hosted without Security Audit Clearance. This software is audited and tested by the auditors at NIC Hqrs., New Delhi.

13. Service for ePrisons is Support to sites are delivered over the Trainings over VC sessions, group discussions, on-call services required by sites on a 24x7x365 basis.

14. **Implementation strategy & Coverage is in place -** The Ministry of Home Affairs (MHA), GOI, obtains proposals from States/UTs – on their ICT requirements (connectivity, hardware, software etc) –to implement ePrisons project. It will then evaluate the proposals – approve the proposal for funding each State/UT – based on availability of funds as proposed. National Informatics Center (NIC)has a major role to play. Based on their recommendations, the no. of prison inmates, technical inputs provided – the MHA shall fund the project for the individual State/UT. The Steering Committee – constituted for the ePrisons project – has its final say on the funding matters for ePrisons project. In consultation with NIC, the MHA shall further issue functional technical guidelines – to run the application, the requirement of hardwares, network etc – and separate guidelines shall be issued to States/UTs towards the implementation of ePrisons project.

15. ePrisons project – covers all States and Union Territories of India – this includes States/UTs that are already using / not yet using the ePrisons suite. Legacy data/data can be uploaded for integration with the PAN –INDIA ePrisons project. The MHA in collaboration with NIC – will provide the utility for all Prisons (under ePrisons/non ePrisons) to join the MHA ePrisons project – covering following Prison types: -
    ✓ Central Jails
    ✓ District Jails
    ✓ Sub-Jails
    ✓ Women Jails
    ✓ Open Jails
    ✓ Special Jails, etc...

16. The ePrisons data is integrated with Police System (CCTNS) and Court System (CIS) under the ICJS project – hence we say it is ICJS ready. Data can also be shared with the Forensic labs of the country and the IVFRT project too.

17. The ePrisons suite is **developed by National Informatics Centre (NIC)**, Ministry of Electronics & IT (Meity) and MHA through the NIC - has implemented/ computerised most Prisons across the country. NIC also extends support to Maldives in ePrisons Management.

18. **ePrisons is divided into 3 parts:**
    ✓ **e-Prison Management Information System (MIS):** used for the prisons day to day activities.

    ✓ **National Prisons Information Portal:** which is a citizen centric portal and Dashboard providing statistical data to all stakeholders, Jail authorities, Legal Authorities – on the public domain.

    ✓ **Kara Bazaar Portal** – showcases jail Inmates products from prisons across the country.

19. PAN – India Project – ePrisons – making data transfer of inmates related – as easy as a click of the mouse.

20. Ever evolving – keeping with the Trends of the World – in using technology to ease the Prisons Administration, Pan India.

21. On the completion of the Central Jail, GOM - at New Shillong site - the project ePrisons will also be implemented and rolled – out at the site on larger scale. We look forth to it.

2.0	Implementation of ePrisons Project – status 2024

Eprisons Project 2017-2024 – Status

- Started with a Proposal – detailed project report – DPR

- System requirement Specifications – SRS – hardware, LAN, networking, debugging

- Cost Estimates – Budget – acquiring funds from MHA, New Delhi

- Roll –out – PIMS – in coordination with NIC Meghalaya, New Delhi teams, SP's, IG Prisons dept. GOM

- Implementation – master data entry – backlog entry – completion

- Internet connectivity – Online service

- Training – on site – DEO placement – Reports generation

- Website – designed –developed – launched – **https://megprisons.gov.in**

- MPR's reflected on – DARPAN, NPIP, NIC MPR, Website

- Inaugurals – reports on Newspapers, Website, NIC News,

- Web presence – open for scrutiny

- Eprisons – Online application – suite of applications – Implemented in all District Jails of GOM

- ICJS readiness – and implemented – data shared and consumed - in progress from CIS, CCTNS by the Jail officials and other ICJS stakeholders.

Today we stand Strong with all 5 (five) District Jails of Government of Meghalaya – equipped to run the ePrisons Application – a product of NIC India – financed by the MHA, GOI - Digital India Initiatives – to automate the daily working scenario of Jails – PAN India.

Work and **POLICIES in place: -**

1. **ePrisons Training Policy – 2023** – RE-drafted and RE-submitted to Joint Secy, Prisons Dept - GOM – for approval by February 20 2024.

2. **Training Cells** – initiated at all Jail (5) sites – Resource persons identified – training in progress – since July 21 2023 – work ongoing – trainings to all Jail officials being provided by the Resource persons.

3. **PMU** – a project management unit – was REACTIVATED on 26th 2024 October – Shillong Jail site – to act as the HUB for all solutions towards smooth functioning of the ePrisons project onwards. Resource persons – identified to run the PMU – ePrisons project by the IG Prisons in coordination with the NIC Coordinator, NIC Meghalaya.

4. **Website Archival Policy** – for **https://megprisons.gov.in** - dated 25th October 2024 – for better content and web management by the Dept .Prisons & Correctional Services, GOM.

5. **ePrisons Project - Annual Reports** – final submission – from all Jails sites (5) – dated 8th Dec 2024

Awards Won: 8th eNorth East 2023 Awards – WINNER, 24-25 November, 2023 held at Royal Global University Campus- Guwahati- Assam, India, under Government & Citizen Engagement category.

3.0	1. Role of PMU – Project Management Unit – ePrisons Project 2. Role of Jail officials – under PMU ePrisons project

➢ Design and evolve the scope and sequence of the project plan that best suit the needs of the implementation process

➢ Engage with internal and external officials/ stakeholders to foresee project path and guide teams in pivoting effectively

➢ Effectively communicate with senior officials to provide programmatic updates and make modifications to project plans.

➢ Identify and establish partnerships with multiple knowledge partners across the state towards a productive collaboration to advise and support the state on the roadmap for bettering the existing system

➢ Support the SP's in charting out long term goals for project

➢ Present data backed research insights to the IG Prisons & Correctional Services, GOM - to support strengthening of key domains of ePrisons project

➢ Conduct regular needs assessments to identify needs and challenges of the stakeholders (internal and external) associated with the project

➢ Liaison with state government institutions to ensure a seamless communication flow between the various teams like ICJS, CCTNS, ePrisons, Technical Committees, IG Prisons Office, and all the key stakeholders

➢ Set-up systems and processes to track project milestones, outputs and outcomes of the program. Report generations done on same

➢ Create structures to track, identify and share data regularly with key internal and external stakeholders, sites – for transparency in project implementation.

➢ Provide insights and inputs to the NIC Meghalaya ePrisons team for developing tools and techniques required for project's impact measurement

➢ Work closely with the IG Prisons team - to meet funds requirements, including creating periodic progress / impact reports

➢ Arrange field visits for supporters / funders / senior leadership team at appropriate junctions of the program to showcase progress and impact of the program - to lead the execution and implementation of the program.

➢ Support Leads in NIC Meghalaya - in implementing the programme effectively across the Jails, GOM.

➢ Collectively work with team members in the state towards high quality execution of the ePrisons program – especially on ground sharing key insights

➢ Codifying best practices from the program and disseminating them internally and externally towards building knowledge of the organization and allowing replication across the Prisons system

➢ Manage a team of project managers and project coordinators towards successful and smooth work execution

➢ Provide best to best SOLUTIONS – to sites over messages/calls/emails systems – and acquire feedbacks after the solution given – a review of issues at sites be done regularly

➢ Act as Call Center – PMU – for resolving issues at sites – while also escalating issues to NIC Coordinator, NIC Meghalaya for matters of Technical do-hows etc

➢ Planning out the Trainings to be conducted across the entire Calendar Year – to equip all Prisons officials on ePrisons modules – for smooth functioning

➢ Training Policy and Training Cell – be manned by the PMU officials – for smooth seamless implementation of the ePrisons projects.

➢ Report to IG Prisons and Correctional Services Office – and update the Head Office on all matters – ePrisons Project related.

Hence - Establishing – A redressal mechanism for the disposal of their complaints, monitoring work and more.

4.0	**Inducting Jail officials for PMU – ePrisons project**

The IG Prisons & Correctional Services, GOM - may induct officials from the Shillong District Units / from other District Jails – to be members of the PMU ePrisons project.

The persons selected to become PMU members - may be having the following qualities: -

➢ A strong desire to influence government education system, working with the existing government structures

➢ A deep understanding of the context and challenges of the government stakeholders

➢ Ability to present complex information into simple, actionable points making it accessible to individuals with varying skill levels.

➢ Gives Attention to detail, including proof reading and editing skills for materials shared internally and externally

➢ Has the Ability to build strong and sustainable relationships across various government sectors

➢ Has the Ability to iterate on work quickly, based on feedback, following a process of continuous improvement

➢ Is Bias to action, with an ability to step back and see the larger picture

➢ Is Intellectually curious, open to learning

➢ Is Flexible and follows an adaptable style, responding positively to changing demands

➢ Has Strong interpersonal, written and oral communication skills – to provide information in the right order

➢ Is Enthusiastic about - taking on a start-up role, in what will be a fast-paced, growing, changing network scenario

➢ Is also Performance oriented - who sets and achieves high standards for self and others

➢ Overall – a person who is also APPROACHABLE – in times of solving issues – that will benefit the Department on the whole and has knowledge of the ePrisons system and its working.

➢ Networking, Software changes, Device Driver issues – Login issues etc – are also to be dealt by the PMU – for further issues – they may escalate to IG Office and to NIC Coordinator, Meghalaya, BSNL and other agencies – for smooth functioning of the ePrisons software – may also suggest Hardware changes /updates as required at sites.

5.0	**Role of NIC Coordinator, Meghalaya – ePrisons project**

Role of NIC Meghalaya in ePrisons Project Training

✓ Keep track of latest and international trends in training and development and replicate/assimilate them at all P&CH sites under ePrisons Project, GOM.

✓ Constantly hone and upgrade the skills of trainers'/faculty members in the new and emerging training techniques and methodologies, assess/review their performance as trainers/faculty/trained officials

✓ Constantly review & modify curricula, content and training methodologies to take account of **training feedback and the needs of staffs/officials.**

✓ Conduct evaluation studies to assess impact of training programmes organized for evaluating progress

✓ Master Trainers – will be trained on all new ePrisons Modules – as required

Role of NIC Meghalaya in ePrisons Project overall

➢ Keep track of all software changes and inform the PMU ePrisons team GOM, all District Jails, the IG Prisons & Correctional Services GOM and other stakeholders on same

➢ Conduct PMU trainings – and further PMU will Train the Master Trainers of each Jail unit – towards smooth implementation of new features/ updated features of the software ePrisons

➢ Provide Technical support at all levels to the IG Office and its subordinate office levels – Prisons & Correctional Services GOM

➢ Keep track of Reports generated – MPR's generated and submit reports to IG – as required

➢ Communicate with All SP's at District sites and provide the required technical support via the District NIC units as well – for far flung Jails

➢ Network Administration – for bandwidth provision to sites – or propose for new network points as required from time to time by Jail sites

➢ Overall in-charge of the smooth functioning of the software – dashboard data reflected, and Reports generation to be submitted to various agencies, stakeholders – on request.

➢ Conduct Workshops, Trainings, Annual meets, Release Annual Reports on ePrisons every year – attend meets for ePrisons Modernizations, issues resolving etc – in coordination with PMU ePrisons project, IG Prisons, SP's of all Jail sites.

➢ Provide the confidence to Jail Officials – via the technical do-hows FOR smooth implementation of ePrisons at the respective jail sites.

➢ Report to IG Prisons & Correctional Services – issues faced, for any administrative orders to SP's and ePrisons team – for the time-bound roll-out of project ePrisons at the Five District jails – Shillong, Tura, Williamnagar, Jowai, Nongpoh – GOM.

6.0	**Conclusion**
	ePrisons Application developed by NIC New Delhi Team, adheres to the proposed Supreme Court of India' s **e-Committee's National Policy** – enabling the Indian Judiciary to prepare itself for the digital age, and adapt to technologies and communication tools – aiming towards efficiency in working. It adheres to the digital platforms created by the e-Committee – for tracking details, managing pendency of matters, extraction, utilization of the database to fast track categories of cases, efficient utilization of court resources, analyzing data to monitor and map judiciary competencies and effectiveness. **National Informatics Center ePrisons team Meghalaya, have extended Technical support, Trainings, debugging, deployment in all District P&CH since 2018 – phase wise**. The Support provided by the NIC Meghalaya ePrisons Team is - on a 24*7*365 days process – daily - to the Department of P&CS, GOM.

7.0. Abbreviations

NIC	National Informatics Center
P&CS	Prisons & Correctional Services
P&CH	Prisons & Correctional Homes
ICT	Information and Communications Technology
NICNET	National Informatics Center - Network
IT	Information Technology
GOM	Government of Meghalaya
GOI	Government of India
VC	Video Conference
ICJS	Integrated Criminal Justice System
PIMS	Prison Inmate Management System
VMS	Visitor Management System
CIS	Court Information System
PIS	Police Information System
PIS	Personnel Information System
RMS	Roaster Management System
PMU	Project Management Unit